



Citadel Professional Services, L.L.C.
Citadel Financial Planning & Investments, L.L.C.
Integrating the Modern CPA Firm & Comprehensive CFP® Financial Services

Don B. Akridge, MBA, CPA/PFS, CFP

July 20, 2013

Full Service CPA

Mr. David Swales
Province Homes
1000 Cobb International Drive
Ste. D
Kennesaw, GA 30152

Holistic CFP®

Financial Planning

Tax Planning

SUBJECT: My New Home - Overlook At Sixes Road

Investment Planning

Dear David:

Retirement Planning

I am thoroughly pleased with my new home and greatly appreciate that your team's commitments to quality, reliability, customer satisfaction, and value made the experience productive and pleasurable.

Income Protection

Asset Protection

Of course, all these attributes necessarily flow from your demonstrated core values of honorable and ethical conduct, competency, and fair dealings that you have clearly instilled throughout your organization.

Family Office

Insurance Planning

That you and your team have been easy and pleasant to deal with in both the pre sale and post sale phases is indeed refreshing. I've had two new homes prior to this one and the experiences were unpleasant with both of them. Because of those experiences, I had considerable anxiety about the prospects of the same experience with this home purchase. Thank you for not putting me through that again!!

Debt Management

Estate Planning

Business Planning

Particularly, the quality, design, and value of the home are impressive. My various upgrades in trim, granite, lighting, flooring, etc., all turned out very nicely because of the cooperation and skills of you and your great team.

Education Planning

Special Situations

Finally, that you actually finished my new home punch list to my satisfaction after the sale must be something close to a miracle in that industry. Such is far better than the industry in general.

Assurance & Audit

Accounting & Finance

You have my enthusiastic thanks, and strong recommendation, for being a good guy delivering a great product in a tough business!

Sincerely,

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